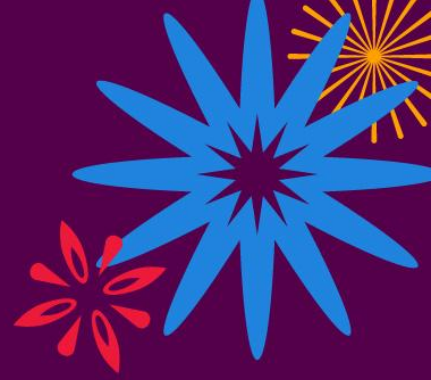




# ICC WOMEN'S CRICKET WORLD CUP INDIA 2025



## TICKET REFUND POLICY

The following ticket refund policy applies to tickets purchased for the ICC Women's Cricket World Cup 2025 cricket matches ("Match(es)") through BookMyShow. There shall be no refund on confirmed ticket bookings. Once purchased, tickets cannot be cancelled, exchanged, or refunded except in the circumstances mentioned below:

### 1. Event Cancellation

- (a) If a Match is cancelled before it begins, the face value of the ticket purchased will be refunded to the customer via the original payment method within 7-10 working days, subject to bank policies and timelines.
- (b) Any convenience fees, booking charges, platform fees and similar levies are non-refundable unless specifically mentioned by the hosting venue.

### 2. Match Abandonment / Curtailment

- (a) If the Match is abandoned without a single ball being bowled, the ticket holders will be eligible for a full refund of the face value.
- (b) If the play starts but is curtailed due to weather, technical issues, or other factors, there will be no refund (full or partial).

### 3. Rescheduled Matches

- (a) If the Match is re-scheduled for any reason, the same booked ticket will be valid for the new re-scheduled date. The decision of the hosting venue regarding such re-scheduling shall be deemed final.
- (b) If you are unable to attend the rescheduled match, you may claim a refund as per the process announced by the hosting venue. The decision of the hosting venue regarding such a refund shall be deemed final.

### 4. Invalid or Misused Tickets

Tickets found tampered, duplicated, or purchased from unauthorised channels will not be eligible for a refund.

### 5. Refund Process

Refunds, if applicable, will be automatically initiated to the original source of payment within 7-10 working days. However, processing timelines may vary depending on the payment method and bank policies.

### 6. Special Conditions

- (a) Any promotional offers, complimentary tickets, or free passes are not eligible for refunds.
- (b) The aforementioned refund process is subject to modification by the hosting venue
- (c) The final decision on refunds and rescheduling regarding all Match(es) rests with the hosting venue at all times, and BookMyShow disclaims all liability in respect of the same.