

1. When will the QR code be visible on my ticket?

The QR code will be visible in the ticket on the app 48 hours prior to the match day.

2. How do I transfer tickets to family/friends?

To transfer a ticket, click the 'Transfer Tickets' icon in the bottom right-hand corner of the screen and select the ticket(s) you wish to transfer. You can choose to transfer a ticket code via WhatsApp, Email or SMS by following the steps on screen. Please note the transfer code expires after 24 hours and if the ticket is not redeemed in that time period you will need to generate a new code and complete the outlined steps above again.

Each person you share a ticket with must download the ICC App and either sign-in using their existing ICC App details or create an account in order to redeem the ticket.

Please note if you attempt to share the same ticket more than once, the latest sharing request will invalidate previous attempts. Tickets that have been transferred successfully will appear in the 'Transferred' tab of your app.

When sharing tickets, please review the ticket type: Adult / Under-16 and distribute accordingly.

3. How do I access a ticket transferred to me?

Once you have received the transfer code, please log in and click into the bottom-right 'Ticket' tab in the ICC app. Click 'Redeem' on the top-right corner and enter the 16-digit transfer code under 'Find my Tickets' to redeem tickets. The ticket will appear immediately and QR code will be visible on the ticket 48 hours prior to match day.

4. Can I have multiple tickets on one device?

Yes, multiple mobile tickets can be downloaded to a single ICC App account. Once selected you can swipe left and right to view all tickets.

If you are accompanying your friends to the Ground, all tickets can be kept on your phone app and scanned in one at a time as you and your Guests pass through the turnstiles.

If you are arriving separately, or, you wish to transfer the tickets in advance with your family/companions the transfer function is easy to use, as outlined above.

To avoid queues building up at the gates we encourage you to use the share function to transfer tickets within your party before you start your journey to Lord's.



5. **I can't find my tickets on the ICC App; how can I find them?**

If you are logged into an existing ICC account and cannot view your tickets, it is likely you purchased the tickets using a different email address. Please click 'Find my Tickets' and log in using the email account details you used to purchase the tickets. Your tickets will then appear in your ticket wallet.

6. **What can I bring to the Ground with me?**

Please follow the link to the Lord's Ground Regulations, which also outlines the alcohol importation limits: [Ground Regulations 2025](#)

Further information on the event can be found here: [Coming to the ICC World Test Championship?](#)

